



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



RefNo: INC/PO/2020/865/c

Date: 10/2/2020

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 12/2/2020 at 02.00 pm in the principal's office with the following agenda:

Agenda:

1. Rearrange the awareness program from grievance and redressal committee for the first year students.

Committee Chairperson

Dr. Jinu K Rajan

Principal

**INDEX NURSING COLLEGE
INDORE (M.P.)**

CC to:

- Registrar
- All concern authorities
- File

Principal
**INDEX NURSING COLLEGE
INDORE (M.P.)**

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/pe/2021/1844/B

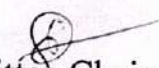
Date: 23/8/2021

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 24/8/2021 at 11.30am in the principal's office with the following agenda:

Agenda:


1. Cleanliness of mess.
2. Leakage of water from roof.

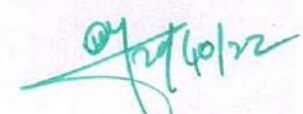

Committee Chairperson

Dr. Prof. Smriti G Solomon
Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

CC to:

- Registrar
- All concern authorities
- File


Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2021/1424/B


Date: 15/2/2021

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 17/2/2021 at 12.30 pm in the principal's office with the following agenda:

Agenda:

1. Rude behavior of mess workers.


Committee Chairperson

Dr. Prof. Smriti G Solomon
Principal

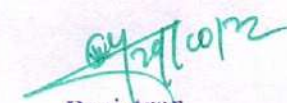
INDEX NURSING COLLEGE
INDORE (M.P.)

CC to:

- Registrar
- All concern authorities
- File



Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)

Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2017/2029/B

Date: 3/8/2017

CIRCULAR


All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 5/8/2017 at 10.00 am in the principal's office with the following agenda:

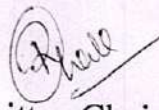
Agenda:

1. Student misbehave with a teacher.

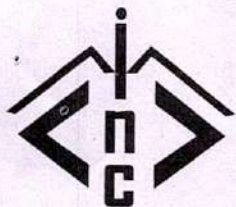
CC to:

- Registrar
- All concern authorities
- File


Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Committee Chairperson
Mrs. Achamma Varghese
Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)

Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2018/20/13

Date: 6/2/2018

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 5/2/2018 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

Following agenda were discussed in the meeting:

Agenda 1: There was a demand from students that they want extra hours for library during college time. It was discussed and decided to put an extra hour for library in weekly timetable.

Agenda 2: There was complaint from boys hostel that a tube light in boys common room is not working. It was discussed and instructed to the hostel supervisor to change that tube light immediately and check all the rooms if there is any malfunctioning of any electric equipment.

Agenda 3: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Dr. Jinu K Rajan
Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2018/106/B

Date: 20/8/2019

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 21/8/2019 at 03.00 pm in the principal's office with the following agenda:

Agenda:

1. Not collecting of waste timely from girls hostel.

Committee Chairperson

Dr. Jinu K Rajan

Principal

**INDEX NURSING COLLEGE
INDORE (M.P.)**

CC to:

- Registrar
- All concern authorities
- File

Principal
**INDEX NURSING COLLEGE
INDORE (M.P.)**

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO(2017/2030/B

Date: 7/8/2017

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 5/8/2017 in Index Nursing College. The following members were attended the meeting

- Mrs. Achamma Varghese (Chairperson)
- Mrs. Payal Sharma (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

Following agenda were discussed in the meeting:

Agenda 1: There was an argument between a teacher and a student regarding clinical evaluation. The student think he deserve more marks than what he gets. On the basis of this argument principal orders to reevaluate the particular procedure and found out that the previous marks were genuine. It was decided in the meeting that a disciplinary action has been taken on student. As disciplinary action that student has to do 12 hours duty in surgical ward for 3 days.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Mrs. Achamma Varghese

Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar

Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PC/2020/878/B

Date: 14/2/2020

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 12/2/2020 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a suggestion to aware the new students about grievance and redressal committee. It was decided to arrange an awareness program for new students so that they can register their grievances without any delay and committee can take actions on that grievances.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair

Committee Chairperson

Dr. Jinu K Rajan
Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: 11111/1111/2019/501/B

Date: 19/2/2019

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 25/2/2019 at 02.30pm in the principal's office with the following agenda:

Agenda:

1. Extra hours for library.

Committee Chairperson

Dr. Jinu K Rajan

Principal

**INDEX NURSING COLLEGE
INDORE (M.P.)**

CC to:

- Registrar
- All concern authorities
- File

**INDEX NURSING COLLEGE
INDORE (M.P.)**

**Registrar
Malwanchal University
Indore (M P)**



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PC/2018/109/B

Date: 23/8/2018

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 21/8/2018 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

Following agenda were discussed in the meeting:

Agenda 1: There was complaint from girls hostel that waste is not collected timely. It was discussed that instructed the supervisor to coordinate with maintenance department and inform them regarding this problem.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Dr. Jinu K Rajan

Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)

Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2019/638/B

Date: 23/8/2019

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 20/8/2019 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a demand from students that they want extra hours for library during college time. It was discussed and decided to put an extra hour for library in weekly timetable.

Agenda 2: There was complaint from girls hostel that waste is not collected timely. It was discussed that instructed the supervisor to coordinate with maintenance department and inform them regarding this problem.

Agenda 3: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair


Committee Chairperson

Dr. Jinu K Rajan
Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: 1Mc/PC/2020/1040/C

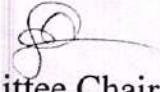
Date: 24/8/2020

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 25/8/2020 at 11.00 am in the principal's office with the following agenda:

Agenda:

1. Maintenance of water supply in boys hostel.



Committee Chairperson

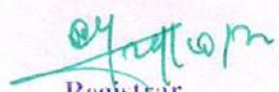
Dr. Prof. Smriti G Solomon

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

CC to:

- Registrar
- All concern authorities
- File


Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)

Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PC/2019/510/13

Date: 27/2/2019

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 25/2/2019 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a demand from students that they want extra hours for library during college time. It was discussed and decided to put an extra hour for library in weekly timetable.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Dr. Jinu K Rajan

Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar

Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INCD/PO/2021/1434/B

Date: 19/2/2021

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 17/2/2021 in Index Nursing College. The following members were attended the meeting

- Dr. Prof. Smriti G Solomon (Chairperson)
- Dr. Prof Reena Thakur (Member)
- Mr. Manu K (Member)
- Mr. Nirbhay Singh (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a complaint regarding behaviour of mess workers. Student complaints that mess workers talked in harsh way with the students. It was discussed and decided to instruct the students and mess workers to behave properly with each other.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair

Committee Chairperson

Dr. Prof. Smriti G Solomon

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2019/637/B

Date: 19/8/2019

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 20/8/2019 at 10.00 pm in the principal's office with the following agenda:

Agenda:

1. Extra library hours.
2. Complaints regarding not collecting of waste timely.

Committee Chairperson

Dr. Jinu K Rajan

Principal

**INDEX NURSING COLLEGE
INDORE (M.P.)**

CC to:

- Registrar
- All concern authorities
- File

Principal
**INDEX NURSING COLLEGE
INDORE (M.P.)**

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PO/2020/1047/C

Date: 28/8/2020

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 25/8/2020 in Index Nursing College. The following members were attended the meeting

- Dr. Prof. Smriti G Solomon (Chairperson)
- Dr. Prof Reena Thakur (Member)
- Mr. Manu K (Member)
- Mr. Nirbhay Singh (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)


The following agenda were discussed in the meeting:

Agenda 1: There was a complaint from boys hostel that few water taps were not working in the common washrooms. It was discussed and instructed to the maintenance supervisor to change the water taps immediately.

Agenda 2: Any other point with permission of chair.


The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.


The meeting ended with vote of thanks to the chair


Committee Chairperson

Dr. Prof. Smriti G Solomon

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Principal
INDEX NURSING COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PC/2018/17/B

Date: 1/2/2018

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 5/2/2018 at 11.30 pm in the principal's office with the following agenda:

Agenda:

1. Adding for extra hours of library.
2. Light malfunction in boys hostel.

Committee Chairperson

Dr. Jinu K Rajan
Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

CC to:

- Registrar
- All concern authorities
- File

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar
Malwanchal University
Indore (M.P.)



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



Ref No: INC/PC/2021/1846/C

Date: 27/8/2021

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 24/8/2021 in Index Nursing College. The following members were attended the meeting

- Dr. Prof. Smriti G Solomon (Chairperson)
- Dr. Prof Reena Thakur (Member)
- Mr. Manu K (Member)
- Mr. Nirbhay Singh (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a complaint regarding cleanliness of mess because there was a leakage of water from above first floor. It was discussed and instructed to the maintenance department to look into this matter and do the needful as soon as possible.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair

Committee Chairperson

Dr. Prof. Smriti G Solomon

Principal
INDEX NURSING COLLEGE
INDORE (M.P.)

Principal

INDEX NURSING COLLEGE
INDORE (M.P.)

Registrar

Malwanchal University
Indore (M.P.)

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel, Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 13/04/2017

MINUTES OF MEETING

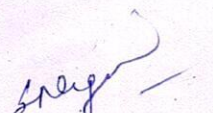
The Grievance Redressed Committee met on 12/04/2017 at 11:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

1. Dr. Shreya Nigoskar.
2. Dr. Suraj Tripathi
3. Dr. sangeeta Kori

Student of 1st Prof. MBBS have expressed their grievance about inadequate availability of cool drinking water on first floor of Boys Hostel. The committee ensures that the grievance will be sorted out within 03 days.

The Committee informed about the complain to the hostel warden Mr. Abhisek Singh (contact No. 9685096524) and instructed to solve the problem immediately.


CHAIRPERSON

GRIEVANCE REDRESSAL COMMITTEE

INDEX MEDICAL COLLEGE

INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel, Nefnawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE - 06/12/2017

MINUTES OF MEETING

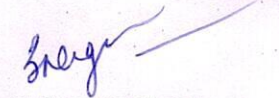
The Grievance Redressal Committee met on 05/12/2017 at 11:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi
3. Dr. Sangeeta Kori

Student of 2nd Prof. MBBS have expressed their grievance about cleanliness in labs and unavailability of practical journals. The committee ensures that the grievance will be sorted out within a week.

The Committee informed the same to student section incharge, Mr. A.V. Ambulkar (Contact No. 9179161670) and instructed to solve the issue within 05 days.



CHAIRPERSON
GRIEVANCE REDRESSAL COMMITTEE
INDEX MEDICAL COLLEGE
INDORE (M.P.)



Registrar
Malwanchal University
Indore (M.P.)

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel., Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 18/03/2018

MINUTES OF MEETING

The Grievance Redressal Committee met on 17/03/2018 at 11:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi
3. Dr. sangeeta Kori

Students of 1st Prof. MBBS have expressed their grievance about lack of white board markers, mike for teachers in lecture Hall No. 3. The committee members informed about this complain to Mrs. Chitra Khirwadkar (Deputy Director) and she instructed to Mr. Yaswant Verma (Supervisor) contact No. 9981239731 to provide the proper equipments for the lecture hall-3. The committee ensures that the grievance will be sorted out within 05 days.

CHAIRPERSON
GRIEVANCE REDRESSAL COMMITTEE
INDEX MEDICAL COLLEGE
INDORE (M.P.)

Registrar
Malwanchal University
Indore (M.P.)

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel, Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 20/11/2018

MINUTES OF MEETING

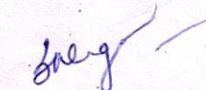
The Grievance Redressal Committee met on 17/11/2018 at 11:00'AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

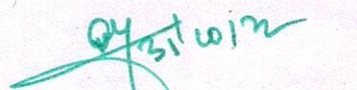
1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi
3. Dr. sangeeta Kori

Student of 1st Prof. MBBS have expressed their grievance against Faculty of Anatomy for not allowing the students to enter the lecture hall, during lecture hour due to delay in college transport services. The committee ensures that the grievance will be sorted out with immediate action.

The Committee informed about the complain to HOD Anatomy to solve the Grievance as soon as possible.



CHAIRPERSON
GRIEVANCE REDRESSAL COMMITTEE
INDEX MEDICAL COLLEGE
INDORE (M.P.)



Malwanchal University
Indore (M.P.)

University

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel, Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 09/04/2019

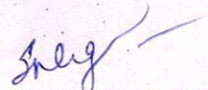
MINUTES OF MEETING

The Grievance Redressal Committee met on 08/04/2019 at 11:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi
3. Dr. Sangeeta Kori

Student of 1st Prof. MBBS have expressed their grievance about transport facility & unavailability of seats in the buses. Suggestion given by the students were noted. The committee ensures that the grievance will be sorted out within 03 days.

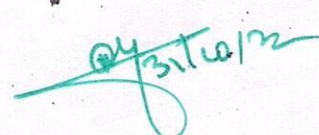


CHAIRPERSON

GRIEVANCE REDRESSAL COMMITTEE

INDEX MEDICAL COLLEGE

INDORE (M.P.)



Registrar
Malwanchal University
Indore (M P)

Malwanchal University
Indore (M.P.)

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel, Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 18/07/2019

MINUTES OF MEETING

The Grievance Redressed Committee met on 17/07/2019 at 11:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

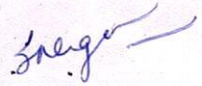
The following grievance committee members were present.

1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi

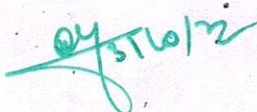
The MBBS Student batch 2017-18, Rashee Banrgee has given a letter of complaint against her batch mate Shivani Rajput to express her grievance about her humiliation.

The committee ensured that the grievance will be sorted out within 03 days.

The Committee informed about the complain to Mrs. Chitra Khirwadkar, Deputy Director, IMCHRC. And instructed to solve the issue as soon as possible.



CHAIRPERSON
GRIEVANCE REDRESSAL COMMITTEE
INDEX MEDICAL COLLEGE
INDORE (M.P.)



Registrar
Malwanchal University
Indore (M.P.)

University

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel., Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 18/11/2020

MINUTES OF MEETING

The Grievance Redressal Committee met on 17/11/2020 at 11:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi
3. Dr. Sangeeta Kori
4. Abhishek Das
5. Aditi kushwah

Student of 3rd Prof. MBBS have expressed their grievance about cleanliness & sanitization of general wards in the Hospital. Suggestion given by the students were noted. The committee ensures that the grievance will be sorted out within 02 days.


CHAIRPERSON

GRIEVANCE REDRESSAL COMMITTEE
INDEX MEDICAL COLLEGE
INDORE (M.P.)


Registrar
Malwanchal University
Indore (M.P.)

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel., Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 18/06/2020

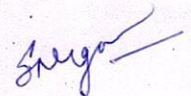
MINUTES OF MEETING

The Grievance Redressal Committee met on 17/06/2020 at 11:00'AM in Conference hall of Index Medical College, Hospital & Research Center.

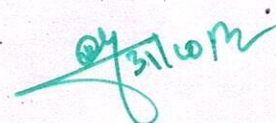
The following grievance committee members were present.

1. Dr. Shreya Nigoskar
2. Dr. Suraj Tripathi
3. Dr. Sangeeta Kori

Students of 2 nd Prof. MBBS have expressed their grievance about the The committee ensures that the grievance will be sorted out within 02 days.



CHAIRPERSON
GRIEVANCE REDRESSAL COMMITTEE
INDEX MEDICAL COLLEGE
INDORE (M.P.)



Registrar
Malwanchal University

MALWANCHAL UNIVERSITY

INDEX MEDICAL COLLEGE HOSPITAL & RESEARCH CENTER

Khudel, Nemawar Road, Dist INDORE 452016(MP) Ph: City Office- 4215757, 3247307

DATE – 21/09/2021

MINUTES OF MEETING

The Grievance Redressed Committee met on 17/09/2021 at 10:00 AM in Conference hall of Index Medical College, Hospital & Research Center.

The following grievance committee members were present.

1. Dr. G. S. Patel
2. Dr. Shreya Nigoskar
3. Dr. Suraj Tripathi

The MBBS Student batch 2017-18, Shivani Rajput Has given a letter of complaint against her batch mates Rohit Garg And Rashee Banrgee to express her grievance about her humiliation.

The committee ensured that the grievance will be sorted out within 03 days.

The Committee informed about the complain to the General Medicine Department, where the CME was going on and instructed to solve the problem immediately.

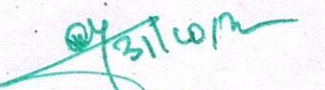


CHAIRPERSON

GRIEVANCE REDRESSAL COMMITTEE

INDEX MEDICAL COLLEGE

INDORE (M.P.)



Registrar
Malwanchal University
Indore (M.P.)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2020/

DATE- 03.10.2020

CIRCULAR OF STUDENT GRIEVANCES REDRESAL COMMITTEE 2020-2021

Meeting of the student grievance redresal committee is scheduled on 08th October 2020 at 11:30 AM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The grievance redresal committee is constituted to probe into student grievance. The grievance redresal committee will attempt to address genuine problem and complaints of student whatever are the nature of the problem. The following members will present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. KUSHAGRA SHARMA	Mr. KUSHAGRA SHARMA

Agenda are as follows-

1. Planning for first half of academic year (2020-2021).
2. As complaints given by the students, the gent's toilet (in the main corridor) is not cleaned.
3. Change of food items in Hostel mess menu.
4. Any point with due permission of the chair.

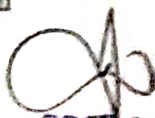
With Kind Regards,


PRINCIPAL


Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File


PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore


Registrar
Malwanchal University
Indore (M.P.)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2020/

DATE- 12.10.2020

STUDENT GRIEVANCES REDRESAL COMMITTEE 2020-2021

The meeting of student grievance redresal committee was held on 08th October 2020 at 11:30 AM in Principal office under the chairmanship of Dr. Javed Khan Pathan. They may also approach the member of the committee and express their grievances. The following members are present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. KUSHAGRA SHARMA	Mr. KUSHAGRA SHARMA

The Minute of meeting are as follows-

1. The chairman welcomed all the members of student grievance redresal committee.
2. Cleaning supervisor Mr. Virendra bahadur singh has been observed cleaning on daily basis and facilities have been outsourced.
3. Every year, the hostel mess menu was revised by considering students feedback.

With Kind Regards,

PRINCIPAL

Index Institute of Pharmacy

-CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Registrar
Malwanchal University
Indore (M P)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2021/

DATE- 11.01.2021

CIRCULAR OF STUDENT GRIEVANCES REDRESAL COMMITTEE 2020-2021

Meeting of the student grievance redresal committee is scheduled on 15th January 2021 at 14:00 PM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members will present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Ms POONAM CHOUHAN	

Agenda are as follows-

1. Planning for second half of academic year (2020-2021).
2. As complain given by students, more number of cricket Kits are required for sports.
3. Rash driving of Buses in the approach road of the college.
4. Printout facility may be extended.
5. Any point with due permission of the chair.

With Kind Regards,



PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor.
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Malwanchal University
Indore (M.P)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2021/

DATE- 19.01.2021

STUDENT GRIEVANCES REDRESAL COMMITTEE 2020-2021

The meeting of student grievance redresal committee was held on 15th January 2021 at 14:00 PM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members are present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. KUSHAGRA SHARMA	

The Minute of meeting are as follows-

1. The cricket kits and other sport equipment has been arranged.
2. Drivers are informed to reduce their speed in the approach road.
3. It is proposed to establish general store with stationary item and printing facility.

With Kind Regards,

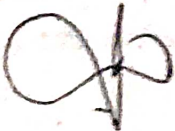


PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD.
- Faculties
- Notice Board
- File



Registrar
Malwanchal University
Indore (M P)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2022/

DATE- 03.02.2022

CIRCULAR OF STUDENT GRIEVANCES REDRESAL COMMITTEE 2021-2022

Meeting of the student grievance redresal committee is scheduled on 08th February 2022 at 14:00 PM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members will present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. GOVIND KIRAR	Ms PRITI PATIDAR

Agenda are as follows-

1. Only four book issued on a single Identity card.
2. Cleanness of washroom is not proper.
3. Issued related to Mess food.
4. Any point with due permission of the chair.

With Kind Regards,

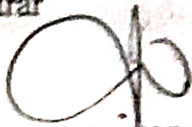


PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Registrar
Malwanchal University
Indore (M P)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2022/

DATE- 11.02.2022

STUDENT GRIEVANCES REDRESAL COMMITTEE 2021-2022

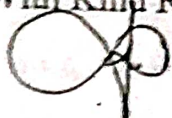
The meeting of student grievance redresal committee was held on 08th February 2022 at 14:00 PM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members are present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. KUSHAGRA SHARMA	Ms. AKANSHA VISHWAKARMA

The Minute of meeting are as follows-

1. Discussed with concern Chief librarian, six books were allowed in single identity card.
2. Sweepers are directed to clean the toilet regularly.
3. Canteen facility will be available for all students on reasonable price.

With Kind Regards,



PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties -
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Registrar
Malwanchal University
Indore (M.P)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2021/

DATE- 02.09.2021

CIRCULAR OF STUDENT GRIEVANCES REDRESAL COMMITTEE 2021-2022

Meeting of the student grievance redresal committee is scheduled on 07th September 2021 at 11:30 AM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members will present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. GOVIND KIRAR	Ms SHIFA KHACHHI

Agenda are as follows-

1. Presence of mosquitoes in Hostel.
2. Students have complained for Hostel timing.
3. To review issue related to delayed of scholarship.
4. Any point with due permission of the chair.

With Kind Regards,



PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Registrar
Malwanchal University
Indore (M.P.)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2021/

DATE- 09.09.2021

STUDENT GRIEVANCES REDRESAL COMMITTEE 2021-2022

The meeting of student grievance redresal committee was held on 07th September 2021 at 11:30 AM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members are present in meeting –

Ms. NIKITA UPDHAYAY	Ms. RIZWANA KHAN
Ms. AKANSHA JAISWAL	Ms. SHIFA KHACHHI
Ms. SHABINA BANO	Ms. PRATIBHA PARMAR
Mr. KUSHAGRA SHARMA	

The Minute of meeting are as follows-

1. Pesticide was sprayed to control the mosquitoes.
2. The wardens of hostel have denied increasing in timing. Also time up to 10:00 PM night, furthermore it is not suitable and safe for students to extend this time.
3. Scholarship was given by institution on timely basis.

With Kind Regards,


PRINCIPAL


Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File


PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore


Registrar
Malwanchal University
Indore (M.P.)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2022/

DATE- 04.08.2022

CIRCULAR OF STUDENT GRIEVANCES REDRESAL COMMITTEE 2022-2023

Meeting of the student grievance redresal committee is scheduled on 10th August 2022 at 10:00 AM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members will present in meeting –

Mr. KULDEEP DHANGER	Mr. SHUBHAM NAMDEV
Mr. MOHIT JAIN	Ms. AKANSHA VISHWAKARMA
Ms. RIZWANA KHAN	Mr. RAJKUMAR SONI
Ms. CHANCHALA MUKATI	Ms. MAMTA MORYA

Agenda are as follows-

1. Requirement of First Aid Box.
2. Issue related to water cooler.
3. To review issue related to cleanliness in college campus.
4. Any point with due permission of the chair.

With Kind Regards,

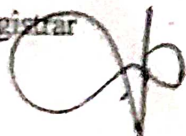


PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Registrar
Malwanchal University
Indore (M.P)

INDEX INSTITUTE OF PHARMACY

Reference No.: MU/IIP/PO/NAAC/CIR/2022/

DATE- 16.08.2022

STUDENT GRIEVANCES REDRESAL COMMITTEE 2022-2023

The meeting of student grievance redresal committee was held on 10th August 2022 at 10:00 AM in Principal office under the chairmanship of Dr. Javed Khan Pathan. The following members are present in meeting –

Mr. KULDEEP DHANGER	Mr. SHUBHAM NAMDEV
Mr. MOHIT JAIN	Ms. AKANSHA VISHWAKARMA
Ms. RIZWANA KHAN	Mr. RAJKUMAR SONI
Ms. CHANCHALA MUKATI	Ms. MAMTA MORYA

The Minute of meeting are as follows-

1. First Aid Box with required medicine was available.
2. Maintenance of water cooler was done and issue was resolved by maintenance person.
3. Cleanliness of toilet, washrooms and corridor was done on daily basis.

With Kind Regards,

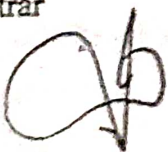


PRINCIPAL

Index Institute of Pharmacy

CC:

- Chancellor
- Vice-Chancellor
- Pro- Vice Chancellor
- Registrar
- Departmental HOD
- Faculties
- Notice Board
- File



PRINCIPAL

Index Institute of Pharmacy
Malwanchal University,
Indore



Malwanchal University
Indore (M.P.)



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2017/437-A

Date: 8th September, 2017

Minutes of Meeting

A meeting of Student Grievance Redressal Committee (SGC) Index Institute of Dental Sciences, was held on 08.09.2017 at 12:00 pm in the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Priyank Banthia - Chairperson, GRC
2	Dr. Magesh Kumar - Member Secretary
3	Dr. Pranav Parashar - Member
4	Dr. Shilpi G Gupta - Member
5	Dr. Shubhra Dey - Member
6	Ms. Annu Rathore - Student member
7	Mr. Adamyia Kanoje - Student member

Dean, Dr. Priyank Banthia welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting. Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held on 05/09/2017.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed.

Agenda No.2: To install Suggestion / complaint box.

Action Taken No.2: It was resolved that complaint drop box shall be installed in front of the Administrative Block. The Grievance cell has to work affectively on student's complaint and suggestion and issues shall be resolved in stimulated time period.

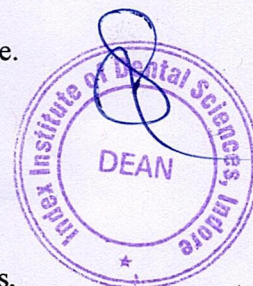
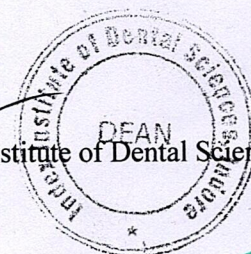
Agenda No.3: Encouraging the students to express their grievances / problems freely and frankly, without any fear of being victimized.

Action Taken No.3: It was resolved that students shall be encouraged by arranging mentor – mentee. meet to express their grievances / problems freely and frankly, without any fear of being victimized. Members shall make environment conducive so that students can express their grievances / problems freely and frankly. Dr. Pranav Parashar suggested to improve discipline enforcement and also guide students regarding college rules and regulations.

The meeting ended with vote of thanks to the chair and all the members of the committee.

Member Secretary,
Student Grievance Redressal Committee

Dean,
Index Institute of Dental Sciences,
Indore



Copy for information to:

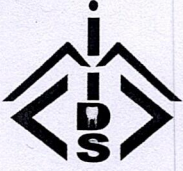
- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File

Registrar
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2018/105-A

Date: 8th March, 2018

Minutes of Meeting

A meeting of Student Grievance Redressal Committee, (SGC) of Index Institute of Dental Sciences, was held on 8.03.2018 at 2 pm at the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Priyank Banthia - Chairperson, GRC
2	Dr. Magesh Kumar – Member Secretary
3	Dr. Pranav Parashar - Member
4	Dr. Shilpi G Gupta - Member
5	Dr. Shubhra Dey- Member
6	Dr. Ravish Tongya - Member
7	Ms. Anu Rathore - Student member
8	Mr. Adama Kanoje - Student member

Dr. Magesh Kumar welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting.

Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed.

Agenda No.02: Complaint received from- Mr. Akhilesh Sharma dated 03/03/2018 regarding frequent change in bus schedule.


Action Taken No. 2- The matter was discussed telephonically with the in-charge transport section, Index group of Institutes and it was finalised that bus schedule will be displayed in the student's section and any changes done on emergency basis will be communicated to students through the student section.


Agenda No.3: Advising students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

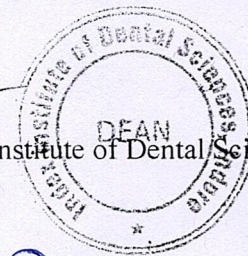
Action Taken No.3: It was resolved that following things shall be done:

- Advising students of the college to respect the right and dignity of their colleagues.
- Students should complaint freely for any problems like sexual harassment –any kind of physical or mental harassment.
- If students have any complaint regarding their studies, they should raise the complaint.
- Utmost priority to be given to restraint and patience in any case of arguments.

The meeting ended with vote of thanks to the chair and all the members of the committee.

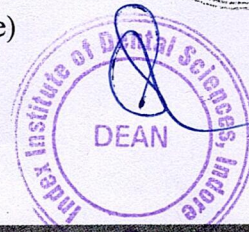

Member Secretary,
Student Grievance Redressal Committee

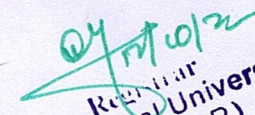

Dean,
Index Institute of Dental Sciences,
Indore



Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File




Registrar
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2018/364-A

Date: 10th September, 2018

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 10/09/2018 at 2 pm at the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Priyank Banthia - Chairperson, GRC
2	Dr. Magesh Kumar - Member Secretary
3	Dr. Pranav Parashar - Member
4	Dr. Hemani Sukhija - Member
5	Dr. Pallavi Singh - Member
6	Dr. Ravish Tongya - Member
7	Ms Megha Soni - Student member
8	Mr Neil Gupta - Student member

Dr. Magesh Kumar Member Secretary, Student Grievance Redressal Committee welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting.

Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed

Agenda No.2: Complaint received from Ms Ayushi Bhoj on 30/08/2018.

Action Taken No. 2: As personal belongings were reported to be lost, it was discussed about the safety of personal belongings. The CCTV camera recording was checked and it was found that one student had mistakenly kept the same in her locker. Installation of CCTV cameras in all corridors was discussed and would be for ward warded to be approved by the management.

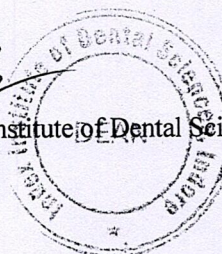
Agenda No. 3: Update regarding anti ragging and sexual harassment committees

The committees reported that there were no incidents of ragging or sexual harassment in the campus and the same was to be reported to University and Dental Council of India.

The meeting ended with vote of thanks to the chair and all the members of the committee.

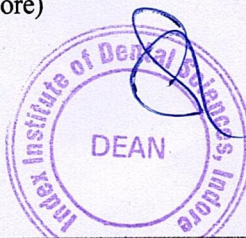
Member Secretary,
Student Grievance Redressal Committee

Dean,
Index Institute of Dental Sciences,
Indore



Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File

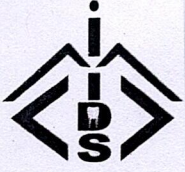


Registrar
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India
& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2019/ 24-D

Date: 2nd February, 2019

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 02/02/2019 at 12 pm at the Council Hall, IIDS. Leave of absence was granted to Dr. Pallavi Singh

who expressed her inability to attend the meeting. The following members were present:

S. No.	Name
1	Dr. Utpal Mazumdar - Chairperson, GRC
2	Dr. Himanshu Kanungo - Member Secretary
3	Dr. Rolly S. Agarwal - Member
4	Dr. Vedant Patel - Member
5	Dr. Himanshu Singh - Member
6	Ms. Ambuja Agarwal - Student member
7	Mr. Harshad Parmar - Student member

Dr. Himanshu Kanungo Member Secretary, Student Grievance Redressal committee welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting. Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed

Agenda No.2: Speedy redressal of grievances

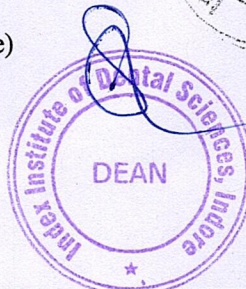
Action Taken No.2: It was discussed and decided to speed up the work of grievance redressal. The member will sort out important grievances only and time line for the grievance redressal disposal will be for 1 month. Initial redressal should be taken up by the mentors Dr. Vedant Patel was entrusted with the responsibility for the same. The meeting ended with vote of thanks to the chair and all the members of the committee.

H. Kanungo
Member Secretary,
Student Grievance Redressal Committee

[Signature]
Dean,
Index Institute of Dental Sciences,
Indore

Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File



04/02/2019
Registrar
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2019/456-A

Date: 19th November, 2019

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 19/11/2019 at 12:00 pm at the Council Hall, IIDS. The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Himanshu Kanungo - Member Secretary
3	Dr. Rolly S. Agarwal Member
4	Dr. Vedant Patel- Member
5	Dr. Himanshu Singh - Member
6	Ms Ambuja Agarwal Student member
7	Mr Harshad Parmar- Student member

Dr. Himanshu Kanungo Member Secretary, Grievance committee welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting.

Thereafter the business of the meeting was started.

Agenda No.1: To confirm the minutes of the last meeting held

Action Taken No.1: The minutes of meeting held on 2nd February 2019 were read and confirmed with unanimity.

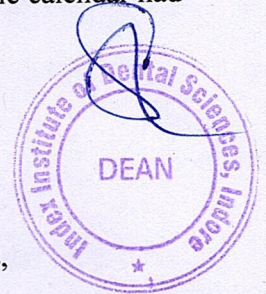
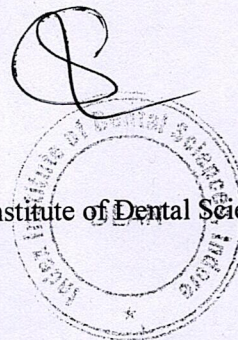
Agenda No. 2: To discuss the application from final year students regarding internal assessment exams.

Action Taken No. 2: It was raised by final year students that internal exams should be conducted as only one theory exam per day instead of theory and practical both. After detailed discussion with the examination section in-charge and all the department heads it was opined that if number of days required of examination will be increased there will be corresponding decrease in number of teaching days of the academic year. The same was not advisable as the academic calendar had already been constrained due to COVID 19 situation.

The meeting ended with vote of thanks to the chair.

H. Kanungo
Member Secretary,
Student Grievance Redressal Committee

Dean,
Index Institute of Dental Sciences,
Indore



Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File

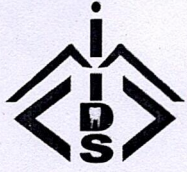
Prepared By: Shivam Sharma

Shivam Sharma
Registrar
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2020/145

Date: 3rd April, 2020

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 03/04/2020 at 10:00 am at the Lecture Hall 1, IIDS through hybrid mode.

The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Rolly S. Agarwal - Member Secretary
3	Dr. Magesh Kumar - Member
4	Dr. Ravish Tongya - Member
5	Dr. Dheeraj Sharma - Member
6	Ms Megha Soni - Student member
7	Mr Neil Gupta - Student member

Dr. Rolly S. Agarwal Member Secretary, Grievance committee welcomed all the members present in the meeting.

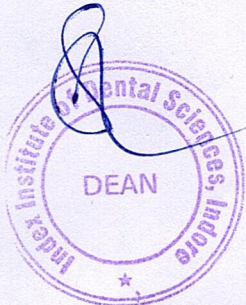
Thereafter the business of the meeting was started.

Agenda No.01: To confirm the minutes of the last meeting held

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed

Agenda no. 2: To discuss the grievance put forth by students regarding online teaching.

Action Taken No. 2: It was submitted that the classes were in online mode, teachers were taking classes through Zoom platform and posting notes through WhatsApp Group. However, students were facing problems due to network issues and lack of storage capacity of their phones. They wanted the college authorities to plan a suitable platform on which the teachers could send their notes which were accessible to the students without any difficulty. To redress the issue, the grievance redressal cell planned to put notes on an online platform by implementing a Learning Management System and it was unanimously decided that Learning Management System be installed by purchasing Cloud storage. Redressal of the Grievance:



04/07/20
Registrar
Malwanchal University
Indore (M.P.)


Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700


Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

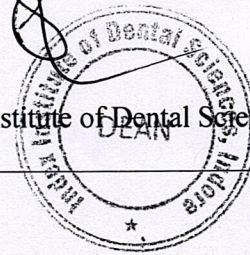
City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008

The issue was forwarded to the university and it was decided to implement Learning Management System at the earliest.

The meeting ended with vote of thanks to the chair and all the members of the committee.

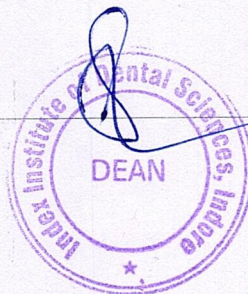

Member Secretary,
Student Grievance Redressal Committee



Dean,
Index Institute of Dental Sciences,
Indore

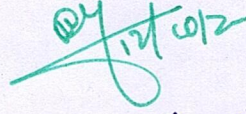


Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File




Prepared By: Shivam Sharma


Registrar
Malwanchal University
Indore (M.P.)



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India
& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2020/393-A

Date: 14th December, 2020

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 14/12/2020 at 10:00 am at the Council Hall, IIDS. The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson,GRC
2	Dr. Rolly S.Agarwal – Member Secretary
3	Dr. Navneet Agarwal- Member
4	Dr. Abhishek Sinha- Member
5	Dr. Saurabh Khandelwal- Member
6	Dr. Pallavi Singh- Member
7	Dr. Ganga Dubey- Member
8	Ms Ambuja Agrawal - Student member
9	Mr Habeel Matkawala - Student member

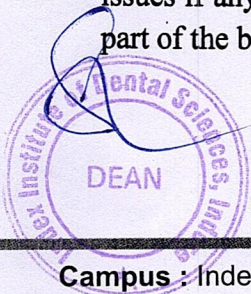
Dr. Rolly S. Agarwal Member Secretary, Grievance committee commenced the meeting and welcomed all the members present. Thereafter each item mentioned in the agenda was taken up into consideration separately.

Agenda No.1: To confirm the minutes of the last meeting held

Action Taken No.1: The minutes of meeting held on November 28 were read and confirmed with unanimity.

Agenda No. 2: To discuss and take necessary action regarding the grievance submitted by Mr. Golu Patidar received regarding the uncooperative behaviour of staff of Bank of India, IMCHRC Branch.

Action Taken No. 2: As per the complaint received the staffs of Bank of India, IMCHRC Branch show uncooperative behaviour towards the students, and the same has been taken into consideration. The students were made to wait for long periods by the bank staff and their issues if any were not properly addressed and there was a general lack of cooperation on the part of the bank staff. The issue was discussed with due importance, the Dean,



[Handwritten Signature]
Malwanchal University
Indore (M.P.)

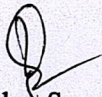
Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008

Dr. Satish Karandikar assured that he will look into the matter and will talk to the branch officials and ensure that they take necessary action. Resolution: The manager of Bank of India, Index Medical college branch was called upon by the Dean and expressed his concern regarding the issue. The manager promised that he would look into the matter to resolve the problem and all students can be assured that employees would extend favourable and friendly behaviour towards them.

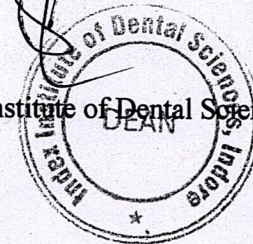
The meeting ended with thanks to the chair.



Member Secretary,
Student Grievance Redressal Committee

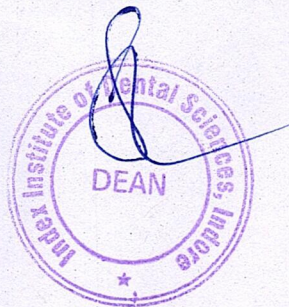


Dean,
Index Institute of Dental Sciences,
Indore




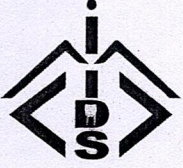
Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File



Prepared By: Shivam Sharma


Registrar
Malwanchal University
Indore (M.P.)



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India
& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.No: IIDS/Admin/2021/ 579-A

Date: 5th April, 2021

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 05/04/2021 at 10:00 a.m. at the Council Hall, IIDS. The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson, GRC
2	Dr. Rolly S. Agarwal - Member Secretary
3	Dr. Navneet Agarwal- Member
4	Dr. Abhishek Sinha- Member
5	Dr. Saurabh Khandelwal- Member
6	Dr. Ganga Dubey- Member
7	Ms Ambuja Agrawal - Student member
8	Mr. Habeel Matkawala- Student member

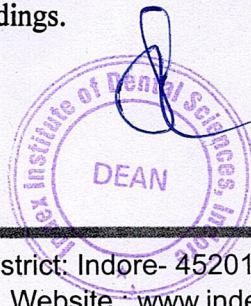
Dr. Rolly S. Agarwal Member Secretary, Grievance committee commenced the meeting and welcomed all the members present. Thereafter each item mentioned in the agenda was taken up into consideration separately.

Agenda No.1: To confirm the minutes of the last meeting held

Action Taken No.1: The minutes of meeting held on 14th December 2020 were read and confirmed with unanimity.

Agenda No. 2: To discuss the application received from Ms Vartika Tiwari

Action Taken No.2: The application received from Mrs. Pooja Tiwari on behalf of Ms Vartika Tiwari was read and discussed. After listening to all concerned, it was opined by all the committee members that it would be better to change the posting batch for the internship in favour of the student. This would enable them to better concentrate on their studies and clinical work. All the concerned students were counselled by the committee members to not let minor disagreements lead to conflicts and misunderstandings.




04/04/21
Rolly S. Agarwal
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

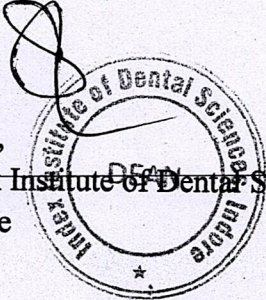
Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008

The batch change would be effective from the next rotational posting and all the concerned HODs were to be informed by the students' section regarding the same.
The meeting ended with vote of thanks to the chair.

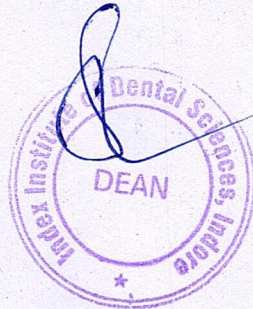

Member Secretary,
Student Grievance Redressal Committee

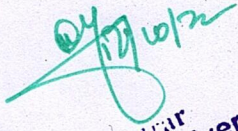
Dean,
Index Institute of Dental Sciences,
Indore




Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File




Registrar
Malwanchal University
Indore (M.P.)


Prepared By: Shivam Sharma



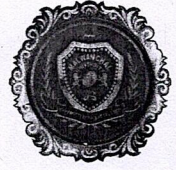
Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2021/ 817 - A

Date: 28th October, 2021

Minutes of Meeting

A meeting of Student Grievance Redressal Committee of Index Institute of Dental Sciences, was held on 28/10/2021 at 10:00 am at the Council Hall, IIDS. The following members were present:

Agenda No. 02: To discuss the grievance submitted by students regarding hostel food.

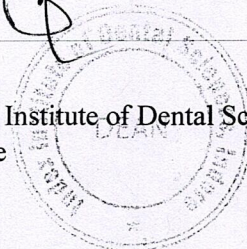
Action taken no. 02: The students letter reflects their dissatisfaction with quality of food and serving of unhealthy fried foods. The members discussed the matter with serious concern, it was decided that mess round by the staff will be taken by staff regularly now and the weekly menu shall be pre approved.

The students were assured that such lapses will never be repeated in future.

The meeting ended with thanks to the chair and members present.

Member Secretary,
Student Grievance Redressal Committee

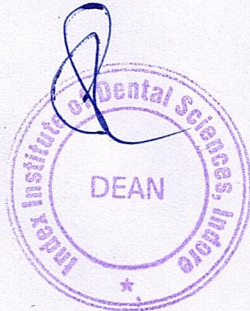
Dean,
Index Institute of Dental Sciences,
Indore



Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File

Prepared By: Shivam Sharma

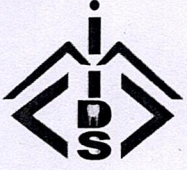


Registrar
Malwanchal University
Indore (M.P.)

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008



Index

INSTITUTE OF DENTAL SCIENCES

(Recognised by Dental Council of India

& Ministry of Health & Family Welfare, New Delhi)

Constituent Unit of Malwanchal University, Indore



Ref.no: IIDS/Admin/2022/12-A

Date: 4th February, 2022

Minutes of Meeting

A meeting of Student Grievance Redressal Committee, Index Institute of Dental Sciences, was held on 04/02/2022 at 12:00 pm at the Council Hall, IIDS.

The following members were present:

S. No.	Name
1	Dr. Satish Karandikar - Chairperson,GRC
2	Dr. Rolly S.Agarwal – Member Secretary
3	Dr. Navneet Agarwa-l Member
4	Dr. Abhishek Sinha- Member
5	Dr.. Saurabh Khandelwal - Member
6	Ms Ambuja Agrawal - Student member
7	Mr Habel Matkawala - Student member

Dean, Dr. Satish Karandikar welcomed all the members present in the meeting and briefly reviewed the developments since the last meeting. Thereafter the business of the meeting was started.

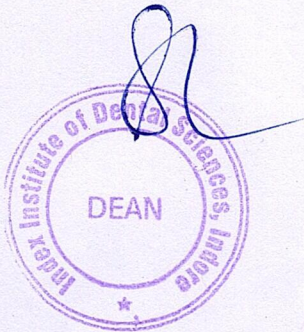
Agenda No.01: To confirm the minutes of the last meeting held.

Action Taken No.1: It was resolved that the minutes of the last meeting have been confirmed by all.

Agenda No.2: Student grievance submitted by Ms. Afsha Khan to be addressed by members of grievance redressal committee.

Action Taken No.2: Ms. Afsha Khan had reported that she had noticed that her roommate was depressed and reserved since past few days. The matter was addressed by the members of redressal committee while maintaining anonymity and redressal measures included prompt action by the mentor. Also consultation with clinical psychologist to be arranged at the earliest.

Agenda No.3: Any other matter with the permission of the chair.




Signature of Registrar
Registrar
Malwanchal University
Indore (M.P.)

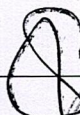
Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 0731-4013700

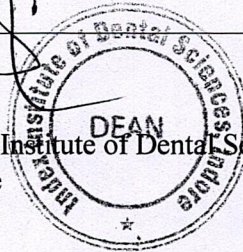
Email : dental@indexgroup.co.in, Website : www.indexgroup.co.in

City Office : 104, Trishul Apartment, 5, Sanghi Colony, A.B. Road, Indore M.P. - 452008

Action Taken No. 3: It was resolved that the grievance cell has to work affectively on student's complaint and suggestion. Issues shall be resolved in stimulated time period and strengthening of mentor mentee and peer interaction activities was also discussed.
The meeting ended with vote of thanks to the chair and all the members of the committee.



Member Secretary,
Student Grievance Redressal Committee

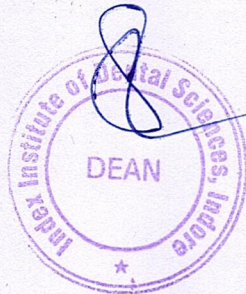

Dean,
Index Institute of Dental Sciences,
Indore

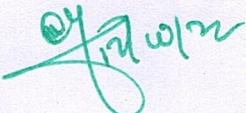


Copy for information to:

- Registrar (Malwanchal University, Indore)
- All concerned authorities
- File


Prepared By: Shivam Sharma




Registrar
Malwanchal University
Indore (M.P.)



Index

Department of Physiotherapy & Paramedical Sciences



MALWANCHAL UNIVERSITY, INDORE

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 91 9755008280, +91 7024107465
Email : principalparamed@indexgroup.co.in, paramedical@indexgroup.co.in Website. Www.malwanchaluniversity/paramedical.co.in
City Office : 104, Trishul Apartment., 5, Sanghi Colony, A.B. Road, Indore M.P. -452008 (M.P.)

Ref :- DOPT/PO/2018/

Date :- 18/8/2018

Minutes Of Meeting (2017-2018)

The Student Grievances redressal committee meeting of Index Department of Physiotherapy & Paramedical Sciences, Indore was conducted on 18/8/2018 for a academic session 2017-18 and attended by the following Members.

The following were present :-

SI NO.	NAME	DESIGNATION
1	Dr.Reshma Khurana	Chairperson
2	Dr. Vimal Modi	Member
3	Dr.Manila Jain	Member
4	Dr.Shreya Nigoskar	Member
5	Dr.Ravindre Kohle	Member

Agenda .1 To appoint Students in the grievance redressal cell

Students appoint from 4th year will be appointed in the greivane redressal committee cell from next academic year so that the student representation could be part of the committee for longer time and help us to contribute more effectively

Agenda .2 Matters arising from the meeting

Principal Dr Reshma Khurana informed the committee that members are responsible for opening the suggestions on regular basis and bringing the response to the attention of the principal and grievance committee.

Dr.Reshma Khurana
Principal , Paramedical Courses

Registrar
Malwanchal University
Indore (M.P.)



Index

Department of Physiotherapy & Paramedical Sciences



MALWANCHAL UNIVERSITY, INDORE

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 91 9755008280, +91 7024107465
Email : principalparamed@indexgroup.co.in, paramedical@indexgroup.co.in **Website**. Www.malwanchaluniversity/paramedical.co.in
City Office : 104, Trishul Apartment., 5, Sanghi Colony, A.B. Road, Indore M.P. -452008 (M.P.)

Ref :- DOPT/PO/2019/280(A)

Date :- 18/8/2019

Minutes Of Meeting (2018-2019)

The Student Grievances redressal committee meeting of Index Department of Physiotherapy & Paramedical Sciences, Indore WAS conducted on 18/8/2019 for a academic session 2018-19 and attended by the following Members.

The following were present :-

S.NO.	NAME	DESIGNATION
1	Dr.Reshma Khurana	Chairperson
2	Dr. Vimal Modi	Member
3	Dr.Manila Jain	Member
4	Dr.Shreya Nigoskar	Member
5	Dr.Ravindre Kohle	Member

Agenda .1To appoint Students in the grievance redressal cell

Purpose of the meeting and committee discussed

Agenda .2 Matters arising from the meeting

Principal Dr Reshma Khurana informed the committee that members are responsible for opening the suggestions on regular basis and bringing the response to the attention of the principal and grievance committee.

Dr.Reshma Khurana
Principal , Paramedical Courses

Registrar
Malwanchal University
Indore (M.P.)



Index

Department of Physiotherapy & Paramedical Sciences



MALWANCHAL UNIVERSITY, INDORE

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 91 9755008280, +91 7024107465

Email : principalparamed@indexgroup.co.in, paramedical@indexgroup.co.in Website: Www.malwanchaluniversity/paramedical.co.in

City Office : 104, Trishul Apartment., 5, Sanghi Colony, A.B. Road, Indore M.P. -452008 (M.P.)

Ref :- DOPT/PO/2022/289(A)

Date ÷ 18/8/2022

Minutes Of Meeting (2019-2020)

The Student Grievances redressal committee meeting of Index Department of Physiotherapy & Paramedical Sciences, Indore WAS conducted on 18/8/2020 for a academic session 2019-20 and attended by the following Members.

The following were present :-

SI NO.	NAME	DESIGNATION
1	Dr.Reshma Khurana	Chairperson
2	Dr. Vimal Modi	Member
3	Dr.Manila Jain	Member
4	Dr.Shreya Nigoskar	Member
5	Dr.Ravindre Kohle	Member

Agenda .1 To appoint Students in the grievance redressal cell

Students appoint from 4th year will be appointed in the greivane redressal committee cell from next academic year so that the student representation could be part of the committee for longer time and help us to contribute more effectively

Agenda .2 Matters arising from the meeting

Principal Dr Reshma Khurana informed the committee that members are responsible for opening the suggestions on regular basis and bringing the response to the attention of the principal and grievance committee.

Dr.Reshma Khurana
Principal , Paramedical Courses

Registrar
Malwanchal University
Indore (M.P.)



Index

Department of Physiotherapy & Paramedical Sciences



MALWANCHAL UNIVERSITY, INDORE

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 91 9755008280, +91 7024107465

Email : principalparamed@indexgroup.co.in, paramedical@indexgroup.co.in Website. Www.malwanchaluniversity/paramedical.co.in

City Office : 104, Trishul Apartment., 5, Sanghi Colony, A.B. Road, Indore M.P. -452008 (M.P.)

Ref :- DOPT/PO/2022/189(A)

Date :- 17/7/2021

Minutes Of Meeting (2020 -2021)

The Student Grievances redressal committee meeting of Index Department of Physiotherapy & Paramedical Sciences, Indore WAS conducted on 17/7/2021 for a academic session 2020-2021 and attended by the following Members.

The following were present :-

S. NO.	NAME	DESIGNATION
1	Dr.Reshma Khurana	Chairperson
2	Dr. Vimal Modi	Member
3	Dr.Manila Jain	Member
4	Dr.Shreya Nigoskar	Member
5	Dr.Vaishali Patel	Member

Agenda .1 To appoint Students in the grievance redressal cell

Students appoint from 4th year will be appointed in the greivane redressal committee cell from next academic year so that the student representation could be part of the committee for longer time and help us to contribute more effectively

Agenda .2 Matters arising from the meeting

Principal Dr Reshma Khurana informed the committee that members are responsible for opening the suggestions on regular basis and bringing the response to the attention of the principal and grievance committee.

Agenda 3 Actions to improve facilities

Dr.Vaishali patel suggested that maintenance register should have signature of complaint after solving the issue .
Dr. Ruchi Saxena suggested that library should be updated with collection of new books.

Dr.Reshma Khurana
Principal , Paramedical Courses

Registrar
Malwanchal University
Indore (M.P.)



Index

Department of Physiotherapy & Paramedical Sciences



MALWANCHAL UNIVERSITY, INDORE

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 91 9755008280, +91 7024107465

Email : principalparamed@indexgroup.co.in, paramedical@indexgroup.co.in Website. Www.malwanchaluniversity/paramedical.co.in

City Office : 104, Trishul Apartment., 5, Sanghi Colony, A.B. Road, Indore M.P. -452008 (M.P.)

Ref :- DOPT/PO/2022 (236(A))

Date :- 15/7/2022

Minutes Of Meeting (2021-2022)

The Student Grievances redressal committee meeting of Index Department of Physiotherapy & Paramedical Sciences, Indore WAS conducted on 15/7/2022 for a academic session 2021-2022 and attended by the following Members.

The following were present :-

S.NO.	NAME	DESIGNATION
1	Dr.Reshma Khurana	Chairperson
2	Dr. Vimal Modi	Member
3	Dr.Manila Jain	Member
4	Dr.Shreya Nigoskar	Member
5	Dr.Vaishali Patel	Member
6.	Dr.Payal Jain	Member
7.	Dr.Ruchi Saxena	Member

Agenda .1To appoint Students in the grievance redressal cell

Students appoint from 4th year will be appointed in the greivane redressal committee cell from next academic year so that the student representation could be part of the committee for longer time and help us to contribute more effectively

Agenda .2 Matters arising from the meeting

Principal Dr Reshma Khurana informed the committee that members are responsible for opening the suggestions on regular basis and bringing the response to the attention of the principal and grievance committee.

Agenda 3 Actions to improve facilities

Dr.Vaishali patel suggested that maintenance register should have signature of complaint after solving the issue .
Dr. Ruchi Saxena suggested that library should be updated with collection of new books.

Dr.Reshma Khurana
Principal , Paramedical Courses

Registrar
Malwanchal University
Indore (M.P.)



Index

Department of Physiotherapy & Paramedical Sciences



MALWANCHAL UNIVERSITY, INDORE

Campus : Index City, NH-59A, Nemawar Road, District: Indore- 452016 (M.P.) Ph.: + 91 9755008280, +91 7024107465
Email : principalparamed@indexgroup.co.in, paramedical@indexgroup.co.in **Website**. Www.malwanchaluniversity/paramedical.co.in
City Office : 104, Trishul Apartment., 5, Sanghi Colony, A.B. Road, Indore M.P. -452008 (M.P.)

Ref :- DOPT/PO/2022/236(B)

Date :- 15-7-2022

CIRCULAR

All Members Of Student Grievance Redressal Committee Cell

This is to inform that meeting of student grievance redressal committee was held on 15-7-2022 in the principal office at 12:00 pm- 1 :00 pm in Index Department Of Physiotherapy & Paramedical Sciences ,Malwanchal University, Indore .

The following members were present

1	Dr.Reshma Khurana	Chairperson
2	Dr. Vimal Modi	Member
3	Dr.Manila Jain	Member
4	Dr.Shreya Nigoskar	Member
5	Dr.Vaishali Patel	Member
6.	Dr.Payal Jain	Member
7.	Dr Ruchi Saxena	Member

Agenda of meeting

- 1.Encouraging the students to express their grievances / problems freely and frankly without any fear of victimized .
2. Advising all staffs to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
- 3.To make officials of the college responsive ,accountable and courteous in dealing with the students .
4. To ensure effective solution to the students 's greivances with an impartial and fair approach .

Dr.Reshma Khurana
Principal , Paramedical Courses

04/31/2022
Registrar
Malwanchal University
Indore (M.P.)